What is the cancellation policy for Pilates sessions?

Pilates FAQs · https://physeq.com/phys-eq-faq/what-is-the-cancellation-policy-for-pilates-sessions/

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At Physical Equilibrium, we understand that life can sometimes get in the way of attending your scheduled Pilates sessions. We strive to accommodate our clients with a cancellation policy that is both fair and flexible. Here's all you need to know about our cancellation policy for Pilates sessions:

1. How far in advance do I need to cancel my Pilates class?
We kindly request that you cancel your Pilates class at least 24 hours in advance to avoid any cancellation fees.

2. What if I need to cancel within 24 hours of my scheduled session?
If you need to cancel your Pilates session within 24 hours, we understand that emergencies happen. However, a cancellation fee will be charged. The fee is the full price of the session booked.

3. How can I cancel my Pilates session?
To cancel your Pilates session, please contact us directly at +1(917) 873-6100. Or call, email, text your teacher directly. Our staff will be more than happy to assist you and make the necessary arrangements.

4. Can I reschedule my Pilates session instead of canceling?
Absolutely! We encourage our clients to reschedule their Pilates session whenever possible. If you need to change the date or time of your session, please contact us at least 24 hours in advance, and we will do our best to accommodate your request.

5. What happens if I miss my Pilates session without canceling?

We understand that unforeseen circumstances may arise, but if you miss your Pilates session without canceling or rescheduling, a no-show fee will be charged. The fee is the full price of the session booked.

We hope this information helps clarify our cancellation policy for Pilates sessions. If you have any further questions or concerns, please don't hesitate to reach out to us. We are here to assist you and provide the best Pilates experience possible. Come join us at our Midtown Manhattan studio and let's work together towards a healthier and happier future!

Contact us here to get started today: https://physeq.com/contact-phys-eq-physical-equilibrium-madison-ave-new-york-ny-nyc-10022/